



Quality
Durability
Versatility
Sustainability

NewTechWood Care & Maintenance Guide

Keep your deck looking great with a little regular care





Looking After Your NewTechWood Deck

NewTechWood decking is tough and low maintenance, but a little care helps it last even longer.

It's made to handle Aussie weather, but rough stuff like dragging furniture, walking in heels, or skateboarding can cause scratches or chips. Unlike timber, you can't sand composite back, so it's best to avoid damage in the first place.

The natural timber look has grooves that can trap dust and dirt, so give your deck a good hose down regularly to keep it clean. Letting dirt build up makes cleaning harder later.

Here's a Quick Heads-up on What to Avoid:

- Don't drag furniture across it
- Skip heels, skateboards, or sharp tools on the surface
- Keep debris out of the gaps
- Do not use a pressure cleaner

Follow these simple tips and your deck will look great for years!



Keep Your NewTechWood Deck Looking Great

Your NewTechWood deck is low maintenance but needs some care to stay its best. A little prevention goes a long way to avoid damage and keep the finish looking fresh.

Here Are Some Tips to Protect Your Deck:

- Use furniture pads under chairs and tables to stop scratches as composite can't be sanded like timber
- Avoid metal shovels for snow or dirt as they can chip the surface
- Clean with a soft - bristle broom and mild cleaners or detergent. Skip harsh chemicals like bleach or sugar soap
- Keep gaps between boards clear of leaves and debris to prevent stains and mould
- Cover the deck during renovations to avoid dust and residue buildup. If you can, wait until after major work is done before you install the deck
- Wipe up spills (oil, food, wine) quickly to protect your stain warranty
- Hose down regularly, especially in dusty areas, to keep grooves clean
- Never use a pressure washer as it can damage your deck and void the warranty
- For tough stains use a small amount of NewTechWood Deck Cleaner
- Avoid dragging heavy furniture, skateboarding, or wearing stiletto heels on the deck as they can cause damage

How to Clean Your Composite Timber

Keep Your NewTechWood Deck Clean and Fresh

NewTechWood decking is low maintenance, but regular cleaning keeps it looking great and protects your warranty. The key is to avoid dirt, dust and mineral buildup.

What Are Mineral Deposits?

Mineral deposits can form when rainwater mixes with dirt and residue from the roof, then runs onto the surface and leaves a hazy film as it dries.

In dusty, rural, or reticulated areas, clean your deck at least once a month to prevent buildup.



What You'll Need:

- Soft-bristle broom or brush
- Mild detergent
- Water

How Often:

Clean at least once a month - more if you live in dusty or rural areas.

How to Clean Your Composite Timber

1. Mix detergent with water and apply it to the deck
2. Let it sit for 5 minutes to loosen deposits
3. Scrub gently with a soft broom or brush along the grain
4. Repeat for stubborn spots, scrubbing while adding more detergent mixture for better results

Remember:

- Never mix cleaners
- Avoid harsh chemicals that can damage the surface
- Use only recommended products to protect your deck and warranty

How to Clean Stubborn Stains

Problem	Solution
Dirt and Debris	Spray surface debris off with a hose. Use composite cleaner or warm soapy water and a soft scrub brush to clean dirt from the embossing. Scrub along the grain for best results.
Tannins	Tannins form when organic material gets trapped in deck gaps and water pools underneath. Remove debris from gaps with a garden hose, spatula, or soft broom to keep your deck cleaner and prevent tannins.
Ice and Snow	Use calcium chloride or rock salt to melt snow and ice. Any white residue left behind can be easily removed with warm soapy water and a soft scrub brush.
Oil / Grease / Food	Remove all oil, grease, and food spills promptly. Clean with warm soapy water and a soft-bristle broom.
Mould and Mildew	Sweep away any leaves, dirt & debris. Clean with warm soapy water and a soft-bristle broom along the grain to lift the mould and mildew. Rinse off thoroughly.

What Not to Use

- High pressure hoses
- Metal tools
- Bleach, CLR, sugar soap or harsh chemicals
- Mixed cleaning products

Safe & Unsafe Chemicals

This table shows how NewTechWood products react to different chemicals. To keep your deck looking great and protect your warranty, use only approved cleaners and avoid harsh chemicals unless they're marked safe.

H - Resistant towards chemical

U - Non-resistant towards chemicals, which means it could possibly permanently damage the product. Please contact the manufacturer to get approval before using any of these chemicals on the products.

Chemical	Temperature 21	Temperature 60
Acetic Acid (10%)	R	R
Beer	R	R
Benzene	U	U
Benzoic Acid	R	R
Bleach Lye (100%)	R	R
Toulene	U	U
Methyl Ethyl Ketone	R	U
Acetone	R	U
Ethyl Benzene	U	U
n-Butyl Acetate(100%)	R	U
Turpentine	U	U
Hydrogen Peroxide (3%)	R	U

Our Top Tip:

When in doubt, don't risk it. Stick to general mild detergent solution.